



Vorna Valley Residents Association

working for you

VVRA Newsletter August 2015

Dear Vorna Valley Residents

Thank you to all those residents that made the effort to attend our AGM last week. Thank you to Paul Mann for the "small" sound system and Wolfgang for allowing us to use the Swiss Club as our venue.

I, Marianne Nel, would like to thank all the residents that voted for me re the "wiggle my toes day" competition Cllr James had going. I have declined the prize and passed it on to Jacqui von Loggenberg as the VVRA is a non political organization and the prize was linked to a political party.

I would also like to say a "BIG" thank you to Carol Thornton - secretary, Hein de Kock - infrastructure, Sue Klingenberg - Finance, and Carol Barnes - green, for the support you have given the VVRA and myself over the past year. Without all of you there would be no VVRA. Thank you for the gifts and the tears it gave me.

The following people deserve a "HUGE" thank you from all the Vorna Valley residents for always standing by us during crises :

Joburg Water: Ian Cooper, Kobus Beukes and William Ngane and their teams;

City Power: Sicelo Xulu, Aubrey Mochela, Katlego Mogale, Jacob Mashilwane, Hope Makgamatha and all their teams;

City Parks: Piet van Vuuren, Shawn Kenny, John Kruger, Joseph Ndou, and all their teams;

Pikitup: Mlawuli Dlamini; Vusithemba Mtetwa, Christien Terblanche, Jeffrey Mahlangu and all their teams.

Sponsors: Wendy Redl of Harcourts, Steven McLaren of Platinum Residential, Danny Maduray of Ria Sebetsa, Belynda and Shaun Nauschutz of Midway Homes, Tina Grigoratos of Heaven's Kitchen, Lindsay Steinhoble of Pam Golding, Prevlina Moodley of Veggie Divene Foods, Candice and Alistair of Midway Mica, Rob Jones and Nina Baron of Keller Williams Ultimate, and Mark McDonald of Firzt Realty

And last but not least to all the residents who make an effort to report problems, to be aware of what is happening in Vorna Valley and who got involved, thank you.

Without any of you, this past year would not have been a success.

I invite all the residents of Vorna Valley who just sit back and "whine" to get involved and become an active member of our community.

AGM

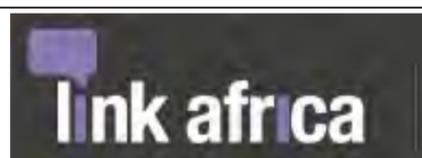


Fibre to the home

The VVRA has signed a Memorandum of Understanding with LinkAfrica for the provision of the required infrastructure to provide fibre to the home. (faster internet) to Vorna Valley residents. Further details will be released shortly after the planning for the roll-out is completed.

We would like to thank: Hein de Kock, Marlon Nair, Sholto Hamman, Indran Govender, Bruce van Sittert and Tersius Kuhne for the time and effort to make this possible.

FIBRE TO THE HOME



MABONENG | BROADBAND
Open Access Provider

Joburg Water

To the residents in and around the Kwartel Street and Robin Road area, thank you for your patience with Joburg Water who was determined to find the problem of low water pressure or lack of water. We hope that this issue has now finally been resolved.

Sewerage blockages were prevalent again as were water leaks. Residents need to take care as to what they through down their sewerage. Foreign objects block the sewerage system causing havoc to residents around you. Overflowing sewerage drains are an enormous health hazard and can be prevented if residents become more aware of what they deposit into it.

Water is a precious commodity and we need to conserve where possible. Residents and complexes use hose pipes to clean their drive ways etc. A complex on Berger Road do this often and the water runs all the way down to Harry Galaun. Complex verandas and walkways also get hosed down with water. An enormous amount of water is wasted by doing so. Please think twice before allowing water to be wasted.

Taxi ranks in Vorna Valley

Taxi's in our area remain a problem. They believe they own the roads and Government allows them to carry on being a problem to everyone else. The ongoing taxi violence and misuse of our roads stem from bad management on the part of taxi bosses and bad law enforcement by the government. We hear of our law enforcement people being gunned down and killed due to lawlessness and yet government does nothing.

City Power.

The meeting with City Power MD Sicelo Xulu and his team went well. City Power has, since the meeting, started installing the new protective boxes and they are working on account problems and issues relating to the new smart meters, of which some have already been resolved

The VVRA will be having a follow up meeting with City Power shortly.

Advertising bins in Vorna Valley

Continental Outdoor have now moved most of the advertising bins that were obstructive to motorist. If anyone knows of a bin that is still obstructive, please send details to info@vvra.co.za.

Thank you Continental Outdoor for finally coming to the party.

JRA

Potholes have been unattended for a while due to the bitumen problem, but JRA has assured us that this problem has been resolved and they are now catching up on the backlog of repairs that need to be done.

Unfortunately the storm water cover opposite the Vorna Valley Shopping Centre on Albertyn Street was broken again and we have escalated this to JRA.

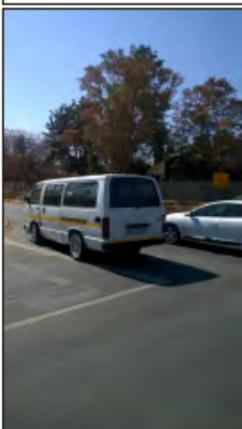
A barricade on the pavement that was put up by a complex on Langeveld Road, which was preventing pedestrians from walking safely on the pavement, was also removed by JRA

Some motorists thought it a good idea to start using the closed off section at the end of Pretorius Street as a thoroughfare again, and JRA assisted in putting a stop to this.

JOBURG WATER



TAXIS



CITY POWER



JRA



Vorna Valley Vlei

From Sue Klingenberg

I fully understand the reasoning behind those wanting to burn the vlei so as to clear it and we can see the criminals etc and that they have no place to hide, but please take the following into consideration as well.

1. First double edged sword - If you can see them it means that they can see you. With a bit of bush they are able to hide and would be on a lower alert status after breaking in. With nowhere to hide they will exit through the vlei on higher alert and believe me these guys have no conscience.

2. Second double edged sword - They are able to run and get away far quicker if there is nothing impeding them and they have a head start on anyone trying to chase them.

3. Burning only helps the issue for 2 of the 12 months – what do we do for the other 9 – 10 months? – Should we the residents not be putting pressure on the powers that be that can try and assist with safety all year round as opposed to 2 months. The more that do this the better response we get, if only one or two are involved then the powers that be see this as low priority. The old saying the squeaky wheel gets the most attention so the more squeaky wheels the better

4. Please bear in mind that currently we only have 2 fire trucks so if like today both were out at an accident we have a problem especially if you have a house with a thatched roof.

5. From a conservation point of view – no game reserve burns every year – if I remember correctly it is recommended that burning only happen every 3 – 5 years.

a. By burning annually you allow the stronger alien vegetation to overrun the indigenous wetland vegetation (which also filters the water).

b. By burning annually you are annually interrupting the breeding cycles of wildlife and birds, so in other word's no stock of wild life build up.

6. Burning is not nature's way – if I remember history correctly man invented fire. Yes occasionally a lightning strike may have caused a fire but this would not have happened in the same area year after year.

7. The only way to get on top of this on a permanent basis is the following but it takes time and is not as easy and starting a fire and this applies to all residents in Vorna Valley.

a. Start putting pressure where we should be – council, police etc, not on the environment and people trying to help.

b. Become involved in community efforts to curb crime and clean up the environment e.g.

i. Community policing forums

ii. Residents associations

1. To be honest we have in VV a population of 4000 people and at community meetings we are lucky if 30 – 50 arrive, so what does for instance would the police commissioner think when he comes to a meeting and that all that there is at the meeting. Yet he may go somewhere else with a big turn out where is the attention going to go and that is human nature.

c. Those living on the vlei, clean your frontages down to the reeds on a monthly basis – we have tried this one or twice as a community effort but again that was not hugely supported and we are all affected by crime in the road.

d. Put camera's up, motion detectors, alarms etc.

VORNA VALLEY VLEI





The Vorna Valley Residents Association invites you and your family to join us in our yearly Vlei clean-up.

Date: Thursday, 24 September 2015 (Heritage Day)
Time: 09:00 - 11:00
Place: Le Roux Ave entrance closest corner Berger Road.
and Harry Galaun Drive closest corner Elizabeth Fry.
What to wear: Please wear sensible shoes, long pants and a cap.
Dogs on leashes are very welcome.

Please note that there are no ablutions. Plastic bags will be supplied by Pikitup and an Indemnity form must be filled out beforehand.

Ria Sebetsa will be guarding our cars, the Vorna Valley Shopping Centre SPAR will be sponsoring cool drinks for after the clean-up, and Firzt Realty Company will be sponsoring rubber gloves to ensure your wellbeing.



Please RSVP before the 15th of September 2015 – info@vvra.co.za



VVRA Cleaner

Jeffrey, one of the VVRA's cleaner gets a new overall, shoes, T-Shirt and reflective bib from one of his sponsors, Steven McLaren of Platinum Residential.

Our cleaners clean all the major street in Vorna Valley and on Fridays two cleaners will go into areas in the Vlei to rid the Vlei of litter on a regular basis. This is an ongoing battle so if their are companies that are willing to sponsor the VVRA for more cleaners please contact info@vvra.co.za for more details.

Sponsorship is vital to the VVRA to keep Vorna Valley clean and if you, as a resident, know of a company that may want to sponsor the VVRA, please email us with details so that we can contact such companies.

VVRA CLEANER



Illegal Dumping

Continuously some people or contractors see fit to illegally dump their rubble in and around Vorna Valley.

These incidents get sent to JMPD with photos and we have now urged JMPD to take these issues seriously and have requested a meeting with the new Director Kgaswane.

We have also requested that they fine people entering the Vorna Valley Shopping Centre via the No Entry road on Harry Galaun on a regular basis and to deal with the taxis parking illegally on the verge of Harry Galaun cnr Albertyn.

ILLEGAL DUMPING



Separation @ Source

Thank you once again for those of you who actively take part in the "Separation @ Source" project with Pikitup. We urge you to get at least one neighbour not taking part, involved. If each one of you gets one more resident involved, soon the whole of Vorna Valley will be Separating @ Source. Please send an email to incidents@vvra.co.za with contact details and physical address so that we can arrange for bags to be delivered.

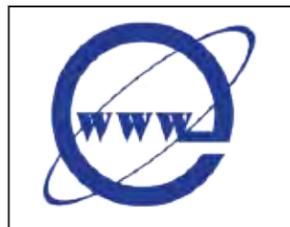


Website and Facebook page

Please remember to go like our Vorna Valley Residents Association (VVRA) facebook page. Here we post news and happenings continuously to keep you informed.

Also visit and register on our website www.vvra.co.za where you can log an incident once you have reported it to council. You will also find the load shedding schedule, Please add your ref. no when logging an incident so that the VVRA and follow up with council. You will also find the current load shedding schedule and helpful links on our website and helpful links.

We are also on Twitter # valleyvorna



Whatsap groups

If you are not on the whatsapp VVRA Discussions groups or VV Alert groups please whatsapp your address and email address to 0824608662 so that you can be added. The Alert groups keep us informed at to crime in the area and the Discussions groups are to discuss problems and updates regarding Vorna Valley.



We hope that you find our newsletters informative and if there is something you would like to see published in future issues, please feel free to let us know.

"Remember: If you are not part of the solutions, you are part of the problem".

Best Regards
The Vorna Valley Residents Association

Our Sponsors

Once again a big thank you to our regular monthly sponsors - Wendl Redl from Harcourts Residential Properties, Steven McLaren of Platinum Residential, Danny Maduray of Ria Sebetsa, Belynda and Shaun Nauschutz of Midway Homes and Rob Jones and Nina Baron of Keller Williams Ultimate. They each sponsor a day a week for our weekly cleaner. Our cleaner tends to the gardens, picks up litter and takes down illegal signage. Also thank you to Heaven's Kitchen for supplying our cleaners with lunch and the Vorna Valley Shopping Centre for using our cleaner to keep their pavement clean and tidy. We would also like to welcome Mark McDonald of Firzt Realty onboard.

If there are any other companies that would be willing to sponsor the VVRA in any way, please email info@vvra.co.za.

Wendy Redl PROPERTY CONSULTANT
FETC Real Estate
Harcourts Midrand
T: 011 206 5900 F: 011 206 5916
C: 082 451 8365 E: wendy.redl@harcourts.co.za
W: www.harcourtsmidrand.co.za
A member of the elite Harcourts Blue Circle Society - Exclusive to the top 5 performing agents in the group.

Swiss Country Club
JOHANNESBURG

PLATINUM
residential
083 233 8888 | steven@platinum.co.za
STEVEN McLAREN

Midway
Homes

kw ULTIMATE
KELLERWILLIAMS REALTY
Tel. No. 011 315 1578

Lindsay Steinhobel
Estate Agent
Cell: 084 669 0148

Vorna Valley Shopping Centre
Albertyn Road
Vorna Valley, Midrand
011 805 3346

HEAVEN'S
KITCHEN
FOOD SO GOOD... IT'S TOUCHED BY AN ANGEL

RIA SEBETSA
SECURITY SERVICES

Veggie
Divine Foods
VeggieDivineFoods.com

FIRZT
REALTY COMPANY

MIDWAY
mica PAINT & HARDWARE
Tel: 011 805 5095 Fax: 011315 0469
mewmic@mweb.co.za
Midway Mews Shopping Centre
Cnr. 7th & Harry Galaun

AV
unlimited
audio visual staging

Marnicmel
Solutions cc

**THE NEIGHBOURHOOD IS
COMING TOGETHER
TO GIVE SPRING
CLEANING NEW MEANING.**



Spring is a time for renewal. As part of the incredible Midrand community, we believe in inspiring our neighbours to make the most of their homes and we've come up with an idea to turn your annual spring clean into something special.

During the spring season we're going door-to-door collecting boxes of unwanted things such as clothes, toys, books, sports equipment and anything else you may want to donate. Are you in? Email springclean@platinum.co.za when you're ready for us to collect your box and we'll make sure it goes to a good home!

Join us! It's a small thing, but it could make a big difference to someone in your neighbourhood.

Your agent
Steven McLaren
083 233 8888



A better neighbourhood inspired by Platinum.
platinum.co.za

LOOKING FOR A MEETING OR TRAINING VENUE?



**LOOK NO FURTHER than the LIONS CLUB
of MIDRAND'S COMMUNITY CENTRE**

**Our facility is centrally located in Midrand
with ease of access and secure parking**



Contact:
Cliff Hocking on
082 411 2824
or email
midrandlions@mweb.co.za



ARE YOU FRUSTRATED? CHANGE OVER TO RIA SEBETSA SECURITY



24 Hour Guarding Specialists 24 Hour Armed Response

SUPPORT YOUR LOCAL SECURITY "WE ARE WORKING FOR YOU"

CONTACT US TODAY FOR FREE
RISK ASSESSMENTS

info@riasebetsa.co.za or
011-315-9956



"WE ARE WORKING FOR YOU"



ANNUAL WORLD ANIMAL DAY FUNRUN

Proceeds towards the funding of The
Society For Animals in Distress
www.animalsindistress.org.za



DOG JOG, WALK & RUN



SUNDAY, 4 OCTOBER 2015
STARTS: 08H00
ENTRY FEE: 2.5KM @ R50 AND 5KM @R60
DOGGIES WALK FREE

VENUE: THE PADDOCKS, PLOT 20
MOERDYK STREET
VORNA VALLEY

ENTRANCE ON ANTON HARTMAN STREET

GAMES & MUSIC / PRIZES / DOG TREATS / FOOD & COLD DRINKS
SOCIALIZED VACCINATED DOGS ON LEAD WELCOME

To register contact: 083 640 8824
fundraiser@animalsindistress.org.za





SPRING HAS ARRIVED - HOW TO GET YOUR PROPERTY TO ITS FULL POTENTIAL AND MAXIMUM VALUE

Follow Mark McDonald's MONTHLY TOP TIPS from FIRZT REALTY COMPANY:

Selling your home can be stressful and daunting! Follow our guidelines and you will sell your house FIRZT at the best possible price and in the shortest time period possible.

This month we talk about SPRING and how you should take full advantage of this wonderful season.

Follow the guidelines below and see how simple and affordable it can be to ensure your home comes FIRZT when its time to sell.

REJUVINATE YOUR GARDEN:

With winter out the way, its time to let your garden spring back to life. A few simple changes and some fun in the sun will ensure your garden looks its best for you to enjoy and add a huge amount of street and home appeal, thus directly adding significant value to your home's price tag.

- Prune back any overgrown trees, shrubs, dead branches and leaves. Cut your lawn and turn over the soil in your garden beds.
- If you have an irrigation system, now is the time to make sure it's fully working and free of leaks and punctures.
- Arrange a thin layer of lawn dressing to be spread out evenly accross your lawn.
- Arrange a load of compost to be turned into your garden beds.
- Now is the time to add some life and colour to your garden should you wish to. Remember that both indigenous and tropical trees and plants can be evergreen (all year round green) or deciduous (will drop its leaves in winter). Choose wisely and lower your garden maintenance.
- Water your garden after sunset or before 7 in the morning 2 - 5 times per week depending on our rainfall to avoid rapid water evaporation and to save costs.
- Feeding your garden is crucial to maximise its potential. 3 weeks after spreading compost and lawn dressing its ideal to fertilize your garden with garden food (for example 3:2:3 or bounce back), found at our local nurseries.
- Remember that street appeal is vitally important as it is the entrance to your home.

Always remember gardening is supposed to be FUN and rewarding! Get your family and friends involved and enjoy healthy quality time together!

SHOULD YOU WISH TO SPEAK OR MEET WITH ME REGARDING HOW TO INCREASE THE VALUE OF YOUR HOME, PLEASE FEEL FREE TO CONTACT ME.



Mark McDonald
Realtor
C 084 096 1111
E mark@firzt.co.za
Fidelity Fund Ref. No. 1133267



QUICK LOG GUIDE



SAPS - Midrand

011-347-1600 - Station
SAPS Sector 2 - 071-675-6110
SAPS Sector 2 - 071-675-6111
Police Emergency - 10111



**Midrand Fire Department
and Ambulance**

011-375-5911
10177



Joburg Water

011 375 5555
customerserviceemails@jwater.co.za

SMS LINE 082 653 2143
Tip-offs Anonymous
0800 00 25 87
SMS 32840
*sms charged at R1.50 per sms
anticorruption@tip-offs.com



City Power

011 375 5555
0860JOBURG - OPTION 2
<http://citypower.mobi>
www.citypower.co.za and click "Fault Reporting"



Joburg Road Agency

0860JOBURG - OPTION 5
011-298-5001
hotline@jra.org.za

Find&Fix Mobile App
<http://www.jra.org.za/index.php/find-and-fix-mobile-app>



Pikitup

0860 JOBURG /0860 56 28 74
011-375-5555
Info@pikitup.co.za
Joburgconnect@joburg.org.za



City Parks

0860JOBURG - OPTION 0
011-712-6600
Environmental Crimes and Incidents
Hotline on 0800 205 005



Joburg Metro Police Department

011-375-5911
10177
ANTI-FRAUD HOTLINE
0800 002 587



in the City of Johannesburg



a world class African city

The City of Johannesburg relies on its residents to log service delivery failures so that it may have the opportunity to attend to them. If issues are not logged on the City's service delivery systems, the entities are likely unaware of the breakdowns and until you report such, the breakdowns may remain unresolved.

As active citizens that live, work and play in the City of Johannesburg you need to get involved and **LOOK AND LOG**. That way you hold the local government officials accountable for service delivery.

The Councillors in the City of Johannesburg serve as the interface between the citizens they represent and the municipal officials who design and implement development policies. The councillor's job is not just to serve as the voice of the people, for the expression of their community needs, but also to act as a watchdog and ensure the municipality implements policies to address the needs of citizens. It is therefore important that should issues you log not be adequately addressed, such be brought to the attention of your local Ward or PR councillor.

Take charge of your suburb and log issues that need attention!

City Service	Type of Issue	Service Level Agreement Turn Around Time	1st Option to have issue logged	2nd Option to have issue logged
Joburg Water 	Water Burst	48 hours	During Office hours & Weekends 8am to 4pm: Email: customerservice@jwater.co.za OR SMS 0826532143. If your email is sent after hours it will be logged the next business morning or call 0860JOBURG	Call 0860JOBURG - Option 3
	No Water	1 day		
	Sewer Leak/Blockage	24 hours		
	Meter Leak	7 working days		
	Fire Hydrant Leak	2 days		
	Bees in meter box	3 days		
City Power 	No Power to area/property	4 hours	Log using your mobile device: http://citypower.mobi	Call 0860JOBURG - Option 2
	Illegal Connection	24 hours		
	Dangerous Situation	Immediate		
	Street Light not working	2 working days		
	Meter Conversions	5 working days		
	Faulty Meter	7 working days		
Joburg Roads Agency 	Potholes	3 working days	Send an email to hotline@jra.org.za or if urgent Call 0860JOBURG - Option 5	Call 0860JOBURG - Option 5
	Manhole Cover missing	3 days		
	Blocked kerb inlet	3 days		
	Road trenches	3 days		
	Road Collapse/ Dangerous Situation	Immediate to make road safe		
	Stop/traffic signs damaged/missing	7 days		
	Traffic Signals All Out	24 hours		
	Traffic Signal Flashing	24 hours		

City Parks 	Grass cutting in open spaces	Up to 30 days	Call 0860JOBURG – Option 0 and then if possible send email to jcp@jhbcityparks.com with details of request	Call 0860JOBURG – Option 0
	Grass cutting of parks	Dependent on status of park		
	Grass cutting in cemeteries	7 days		
	Fallen Tree/branches	24 hours		
	Pruning of Tree	30 days		
JMPD 	Traffic Violations	Dependent on incident and resources available	Call EMS/JMPD call centre on 011 375 5918 / 5911	
	Noise			
	Dumping			
	Motor Vehicle Accident			
	Vagrants			
Pikutup 	New/additional bin request	7 days	Call 0860JOBURG – Option 4	
	Animal Carcass removal	24 hours		
	Cleaning of an Illegal Dumping site	7 days		
Revenue 	Change of Ownership	Up to 6 Weeks	Automatically by back office	
	Finalisation of Rates	Within 5 Working Days	Automatically by back office	
	New meter installation for water/electricity	Installed within 25 working days after payment	Visit nearest Walk in Centre	
	Final readings on move out	Owner to provide City with 7 working days notice	Visit nearest Walk in Centre	
	Closing of account	Owner to visit walk in centre. Account adjustment and finalisation will take no longer than 30 days. New owner to pay deposit for services	Visit nearest Walk in Centre	
	Issuing clearance certificate	Within 3 working days of application	Visit nearest Walk in Centre	
	Refund	Within 30 days provided service ticket is compliant and services finalised by back office	Visit nearest Walk in Centre	
	Opening New account	1 Day	Visit nearest Walk in Centre	
	All other Revenue related queries		Visit nearest Walk in Centre or call 0860JOBURG – Option 1	
Metro Bus 	Timetables, complaints		Call 0860JOBURG – Option 6	
All other City of Joburg queries		Call 0860JOBURG or visit www.joburg.org.za		

0860JOBURG = 0860 56 28 74 = 0113755555

Correct as at 24/01/2013 E&OE

This document is not an official publication of the City of Joburg – It is an adapted easy log guide for residents of the City