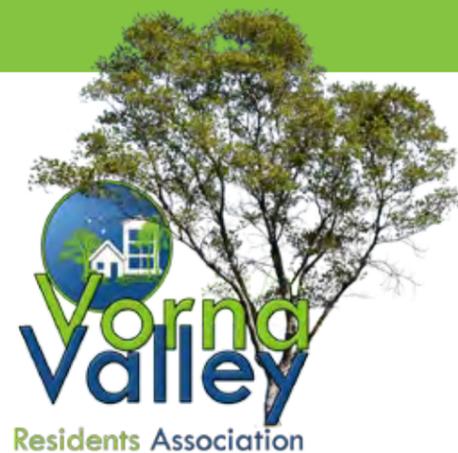


Working with you, for you

Vorna Valley Residents Association

Newsletter



September 2020

VVRA Committee

- Marianne Nel - Chairperson
- Paul Veltman - Secretary, Infrastructure
- Hein de Kock - Treasurer, Infrastructure
- Wendy Redl - Green
- Varushka Singh - Liaison

Facebook Twitter Email Website



Whatsapp your details and email address to 082-460-8662 to join the VVRA council issues



Get your Carpets & Upholstery cleaned TODAY!

Contact Nigel: 0765437641
becs.midrand@gmail.com

Reduce your garden waste removal rates.

Boombadotmobi is a small waste management business that cares about the environment and ensures that your waste is disposed responsibly (i.e. It doesn't end up in rivers or illegally dumped). We even send you pictures of the final destination of your waste.

We already have clients in your area that will make it affordable for you to share garden waste removal costs. We come once a month and the costs remains the same regardless of the size of your waste.

All for R350.00 per month
boombadotmobi
For more info: 060 688 4004

Dear Vorna Valley Residents



JRA's contractors are still busy with the Vorna Valley Vlei rehabilitation and hope to finish before the major rains arrive. Attached please find the latest JRA Report.

Photo above of BEFORE.

Photo below of AFTER



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Advertisements		
Property News		

"Never doubt that a small group of thoughtful, committed citizens can change the world; indeed, it is the only thing that ever has."

—Margaret Mead



Wendy Redl

wendy.redl@kgrs.co.za
082 451 8365

People. Passion. Property



Pikitup

Pikitup is again having issues in delivering their services, and have to come back the next day to complete their waste collections. If more people would start recycling, they would have less waste in their Pikitup bins. REMINDER: Wednesdays is Phambili Services recycling collection day.

If you have bulky waste like old beds, cupboards etc, that are too large to place in your waste bin, please send an email to: midrand_bulkserv@pikitup.co.za with a detailed list of what you need collected. Pikitup do bulk waste collections once a



J Water

We had a high number of sewerage blocks this past month and we urge residents not to throw foreign objects down their toilets or drains, which is the reason drains get block.

Water leaks and burst pipes occurred in several areas in Vorna Valley, sometimes the same pipe burst again further down the pipe.



City Power

Parts of Vorna Valley sat without power several times. City Power was quick to respond.

Sadly power boxes are still being opened forcefully by contractors and many of them are so damaged, they can not close anymore.



VVRA LPR Camera Project

The VVRA is doing their best to make Vorna Valley safer for everyone

We would like to thank the complexes that are already contributing towards the running costs of the LPR cameras and Hawkeye Security Solutions who also contributes towards them.

If there is a resident, a complex or a company that would also like to sponsor the monthly running cost, every cent helps, please contact info@vvra.co.za or on whatsapp on 082 460 8662 (Marianne).

We have had vehicles linked to a crime, suspected of crime, drug dealers, drug buyers etc, caught on our cameras. Hawkeye Security Solutions stopped several of them and in some cases, together with ARN Security, these were escorted to Midrand SAPS.

Our last of the 8 cameras went live this month, and we see more vehicles coming into Vorna Valley linked to crimes.



For all your security related services, you most welcome to contact us on **083 796 4303**

Services offered

GUARDING (RESIDENTIAL, COMMERCIAL & SPECIAL EVENTS.)

BODY GUARDS, VIP & COVERT ESCORTS (HVG), SURVEILLANCE & INVESTIGATIONS

MONITORING & ARMED RESPONSE

CCTVS, ALARMS (RESIDENTIAL, COMMERCIAL & BIOMETRIC INSTALLATIONS)

ACCESS CONTROL (GATE MOTORS, ELECTRIC FENCING, INTERCOM SYSTEMS, ETC.)

SECURITY RISK ASSESSMENTS

ANONYMOUS REPORTING NUMBER: 082 998 4303

We also encourage the community to report any suspicious persons or vehicles that they suspect to be involved in criminal activity such as (Drugs related, Stolen Vehicles and/or property) which will be followed up by us together with the relevant authorities



CORONAVIRUS

#COVID-19

Hotline: 0800 029 999

Precautions:

- 1** Wash your hands with soap for 20 seconds
- 2** Cough or sneeze into a tissue or your elbow
- 3** Avoid close contact with people who are sick



Vorna Valley Specialist

Rickus Boucher

082 520 3737
rickus@firzt.co.za

www.firzt.co.za





SUSAN JONKER
 082 875 0151
susan@brightstarproperties.co.za

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0
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**WHAT
 IS YOUR
 HOME
 WORTH**

PLATINUM
 residential

0
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8



Wendy Redl
wendy.redl@kgfs.co.za
082 451 8365
People. Passion. Property.

We have seen an unexpected rapid recovery in market activity since the easing of lockdown restrictions. I believe it caught us all by surprise as we expected it to take a little longer i.e. later on in the year/ into 2021.

Home buyers are hoping for bargains; sellers are holding out and weighing up selling versus re-financing due to the attractive interest rate at present. Demand vs Supply indicates that demand is pacing up while supply is slowing.

The significantly lower transfer duties (effective April 2020) and the historically low interest rate has obviously encouraged first time buyers to get onto the property ladder earlier than expected.

Free-standing homes have become significantly more popular possibly due to the 'work from home' and 'home schooling' becoming more 'the norm' and families tend to be spending more quality time together at home therefore requiring bigger spaces.

Illegal building, schools and businesses

Sadly too many residents do not believe in building or renovating with councils approval first. Several have been reported over the years, for building illegally, but the process through council is very slow. We have had a few cases where council eventually did send out a team to demolish an illegally built structure, or took action to stop the owner from building until such time as it was approved by council the legal way.

We see the same with schools and business popping up all over Vorna Valley. People start up businesses and schools without first doing the legal work with council and neighbours next to such properties are never considered as to how they feel about having a noisy school or business nextdoor to them. We seem to live in a society of "each to his own" no matter the next person", and the neighbourly spirit does not exist anymore in most cases. Several illegal schools and businesses were shut down over the last few years but more pop up all the time.

If residents stand together, report such properties, businesses or schools to the VVRA, we can make a difference, but the VVRA can not fight it alone.

Sadly, we also have several properties that have been left empty, some for years already. The process with council is slow and such properties affect neighbours by bringing crime to that area as these properties are vandalised and left unkept. They pose a security and a health risk to their neighbours. If you know of a property that has been left vacant, please report it to the VVRA, as these owners have probably left the country, and don't pay their property taxes anymore. One such property we discovered, owed council more than R550 000 a while back.

IF YOU SEE SOMETHING SAY SOMETHING

From: <https://eservices.joburg.org.za/pages/BuildingPlanProgress.aspx>

Before you submit your building plans for approval

Who has to submit building plans?

The short answer is everyone. Any new building and any alteration that adds on to or changes the structure of an existing building must go to the City's (Planning) Development Management Department for approval.

Building plans application forms

Download the three forms below for building applications. Print them out and fill them in, then submit them to the Development Planning Department counter on the ground floor of the Metro Centre in Braamfontein.

The forms, in Adobe Acrobat format, are:

- Application for approval of a building plan
- Appointment of a registered person
- Certificate by registered person (Structural System)

To lodge an application in terms of the prescribed guidelines complete the form below and submit to the City of Johannesburg

Keep track of your Building Plan application!

Select the "Building plan Progress" link to track the progress of your application.

This webpage was designed to give online information to owners, architects, draughtspersons, agents etc. regarding building plan applications.

This information is linked to the summary page of the BAS (Building Plan Application) system and reflects the progress that has been made with the approval of the plan.

Please use the search engine to search for your application by putting in your Stand number or Applicant name or Application Number or Township Name.

If you have any queries regarding your Building Plan Application and Progress, contact our Planning Department. For contact details please refer to our [Contact Us](#) page.

"Coming together is a beginning, staying together is progress, and working together is success." – Henry Ford

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Disinfect your Building and Curb the spread of Covid – 19

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Please help us feed our animals by making a donation or dropping off at one of our collection points

SMS the word "FOOD" to 38324 to donate today
(sms charged at R25 - network and admin fees apply)

Account Holder: Midrand SPCA
 Bank: Nedbank
 Account number: 1686012799
 Branch code: 198765
 Swift Code: NEDSZAJJ
 Reference: FOOD

Drop off Points:
 Vet Deli @ Midway Mews
 Midrand SPCA in Glen Austin
 Petstream in Midstream Estate



MIDRAND
 011 265 9935



Sectional Title Sewer Tariffs

Incorrect sewer bills, leave complex trustees and owners fuming

CCM Solutions has analyzed the charges levied on recent municipal accounts of body corporates as related to the sewer charges. We will not comment if these charges are legally or morally correct. What we did find is that the credits and debits made, leave a lot to be desired. While analyzing these we found complexes that were charged roughly 2.5 times what they should have been charged if you consider these charges correct.

CCM Solutions

Ccm.properties@aol.com

COJ's "Change of Sewer Tariffs"

Schindlers Attorneys

Written By Chantelle Gladwin-Wood, Partner; Lauren Squier, Associate; and Kirsten Chetty, Associate

Introduction

The City of Johannesburg ("COJ") has advised many sectional title body corporates that it has or will adjusted their municipal accounts to "change the sewer tariff from 'block of flat's' to 'multi-dwelling'". In several cases that we have seen this has resulted in these body corporates being charged several hundred thousand rand of backdated charges, for the financial years of 2017/2018, 2018/2019 and 2019/2020. This article considers the lawfulness of this action.

What is a sewer tariff?

COJ charges property owners for sewer based on its tariff for sewer (or effluent) charges, which is updated each financial year. This tariff sets out the charges payable by different types of property owners, for sewer. A tariff is a price list, based on categories of properties, with descriptions of what kinds of properties are supposed to fit into each category. The price paid for sewer thus depends on the category that you fit into.

Applying for a Change of Tariff

There are two ways that you might find that a 'change of tariff' has occurred. The first is where the property owner detects that he has been placed by the City into the wrong category, and requests a change based on this. The tariffs provide that an owner may request a change, and that, if this happens, the owner will only be entitled to be charged on the new tariff after application for same is made.

In effect, the City prohibits retrospective (backdated) application of the new tariff to any period prior to application for a change of tariff. This is even if the City made the mistake in the first place and wrongly billed the customer. In the view of the authors, this prohibition on a retrospective application of the correct tariff is potentially challengeable in court on the basis that the City cannot escape its obligations to correctly charge its customers by including a clause in its tariffs that is interpreted to preclude the retrospective correction of charges previously mistakenly billed.

This kind of tariff change takes place when both parties agree that the tariff ought to be changed. The City agrees to the change upon application of the owner. If the City doesn't agree to the change, it doesn't happen. If the owner is unhappy about this, they can institute legal proceedings to compel a change of tariff, if this is lawful.

Unilateral 'change of tariff'

This occurs where the City decides, on its own and without reference to the owner, that it is going to change the customer's tariff, for some or other reason. This is what is happening to the body corporates referenced in the introductory paragraphs of this article. This kind of change is only lawful if the City has followed the provisions of the Promotion of administrative Justice Act ("PAJA"), which requires that a municipality that is going to make a decision that will materially and adversely affect a customer (such as a decision to change their tariff, which will cost them more money) must first notify the customer of the proposed decision and give them an opportunity to make representations before implementing that decision. The City's failure to have followed this process will render the decision procedurally unfair in terms of PAJA and such a decision is liable to be reviewed and set aside by a court.

It's not quite as simple, however, as rushing off to court to have the change of tariff set aside on this basis if the proper procedure wasn't followed. If the City had a lawful reason for changing the tariff, then it can still go ahead and change the tariff after following the correct procedure. So a review application is not necessarily going to solve all of your problems if your only reason for bringing it is to have the charges set aside on a procedural irregularity.

'Block of flats' v 'Multi-dwelling'?

One must also look at whether the change of tariff was substantively lawful. Ignoring the COJ's procedural aspects of the change for the moment, we need to ask whether the City had any right at all to change the tariff as it did. The starting point is the City's tariffs. If they clearly describe the two types of tariffs (namely block of flats and multi-dwelling) for each year in question, and it is clear that the property in question fell into the multi-dwelling category and not the block of flats category, then that would be the end of the matter, because it would be lawful for the City to enforce the change, provided that it had followed the procedure set out in PAJA to give effect to the customer's procedural and administrative law rights before making the change.

But, as above, it is not quite that simple, because the City's tariffs over the years have changed from one year to the next, and the wording of the relevant provisions are, to be kind, less than perfect. For example, the City's 2017/2018 tariffs do not even contain a sewer tariff that applies directly to blocks of flats – although its 2018/2019 tariffs do. Yet the City is advising customers, in writing, that it is changing the customer's tariff from block of flats to multi-dwelling for this year. The generic notice that the City is sending its affected customers saying as much is included at the end of this article, for public benefit.

Another interesting twist in the tale is that the City has changed the definition of block of flats from one year to the next, and in some of the years it has excluded flats valued at over R700,000 each from the definition. This means that, for those years only, the property owner would have to pay sewer charges on the units at the property based on the more expensive multi-dwelling tariff, because they don't qualify to pay sewer charges at the lower block of flats tariff. This exclusion, however, is not consistent – it appears in the 2019/2020 tariffs but, as far as we can see, it does not appear in the 2020/2021 tariffs. We caution, however, that there are several versions of the 'final 2020/2021 tariff' floating around on the internet, and it is not yet clear which version (the one with the R700k exclusion, or the one without it) is actually the correct version.

A third complicating feature is that many sectional title schemes are built as a block of flats, with one communal entrance and one condominal sewer. They would thus qualify as a 'block COJ's of flats' if they meet this description and are not excluded by the R700k exclusion referred to above. Conversely, a block of flats is, by general definition, a multi-dwelling property, because it consists of multiple dwelling units. The COJ's sewer tariff categories are badly defined and make it difficult for customers to know which category they fit into.

We have seen several cases in which the City has assumed, without checking, that sectional title body corporates are multi-dwelling properties (meaning simplex or duplex type properties) when they are actually a block of flats. This assumption on the City's part is irrational and irresponsible. If the City had bothered to check the actual arrangement of buildings at the property, it wouldn't have wrongly changed the customer's tariff. Additionally if it had followed lawful procedure to change the tariff, by notifying the customer and giving the customer an opportunity to make representations, the City would have been alerted to the error and would not have carried through with the unlawful change of tariff. Sadly, the City seems not to have bothered to do either in some cases.

Is it lawful to backdate a Change of Tariff?

Assuming that the City has correctly identified a sectional title body corporate that is built in a simplex/duplex arrangement, and it has confirmed that the body corporate was actually wrongly billed in prior years as a block of flats, is it lawful to backdate the change of tariff for three years?

There are two legal issues at play here. The first is whether it is lawful for the City to be allowed to correct a mistake by changing a tariff with retrospective application, when it does not make that option available to customers. Above we explain that the City's tariffs preclude customers from getting the benefit of a tariff change retrospectively. How can it be fair for the City to stop a customer getting its tariff corrected retrospectively yet reserve that right to itself? Our legal opinion is, as above, that the City's attempt to stop customers from being able to retrospectively fix a billing error by changing its tariff is not lawful and cannot be enforced, as this would entitle the City to benefit from its own wrongdoing. Our view is that the City is lawfully entitled to go back and change the tariff, but that customers are also entitled to do the same, subject to prescription.

Prescription

The second legal issue that needs to be considered is prescription. The law provides that certain debts are too old to sue for and have "prescribed". Tax debts only prescribe after 30 years, and sewer charges are considered to be taxes. Therefore, hypothetically, the City can retrospectively change a sewer tariff for 30 years – if, of course, it is correct on its facts and the property does actually fit into the category that it assumes it does, and if the City's tariffs over those past periods of time do actually provide that the customer concerned should have been in a different tariff category.

Billing Issues

Even if the City is lawfully entitled to change a tariff and apply it retrospectively, it is still bound to charge customers correctly when it comes to the debits and credits passed on the account. In several cases, we have seen that the City's accounting leaves a lot to be desired and simple debit/credit line items are incorrect, which result in an incorrect billing.

Understanding a COJ invoice can be challenging at the best of times, and the manner in which the COJ is invoicing for these "changes of tariff" is especially confusing. The notations on the invoice give the customer no indication at all of what the charges billed and reversed are, or how they are calculated. It is only through years of experience that we are able to understand the City's methodology and reverse engineer the lump sum charges to understand what the City is attempting to do in the invoice in which the "change of tariff" charges are passed. Typically, the City charges 4 – 5 large debits, and passes 3 – 4 credits, in the same invoice, with relatively similar descriptions such as "Residential sewer credit" or some other similar notation. If you require assistance in understanding whether you have been billed correctly, you might need to consult a specialist if you are unable to obtain this information from the City.

Conclusion

Although the City is lawfully entitled to correct a billing error, the manner in which it does this, is important, as is the manner in which it carries out the correction of the invoice. If you require assistance in understanding whether you have been billed correctly, you might need to consult a specialist if you are unable to obtain this information from the City.

From: <https://www.schindlers.co.za/2020/cojs-change-of-sewer-tariffs/>

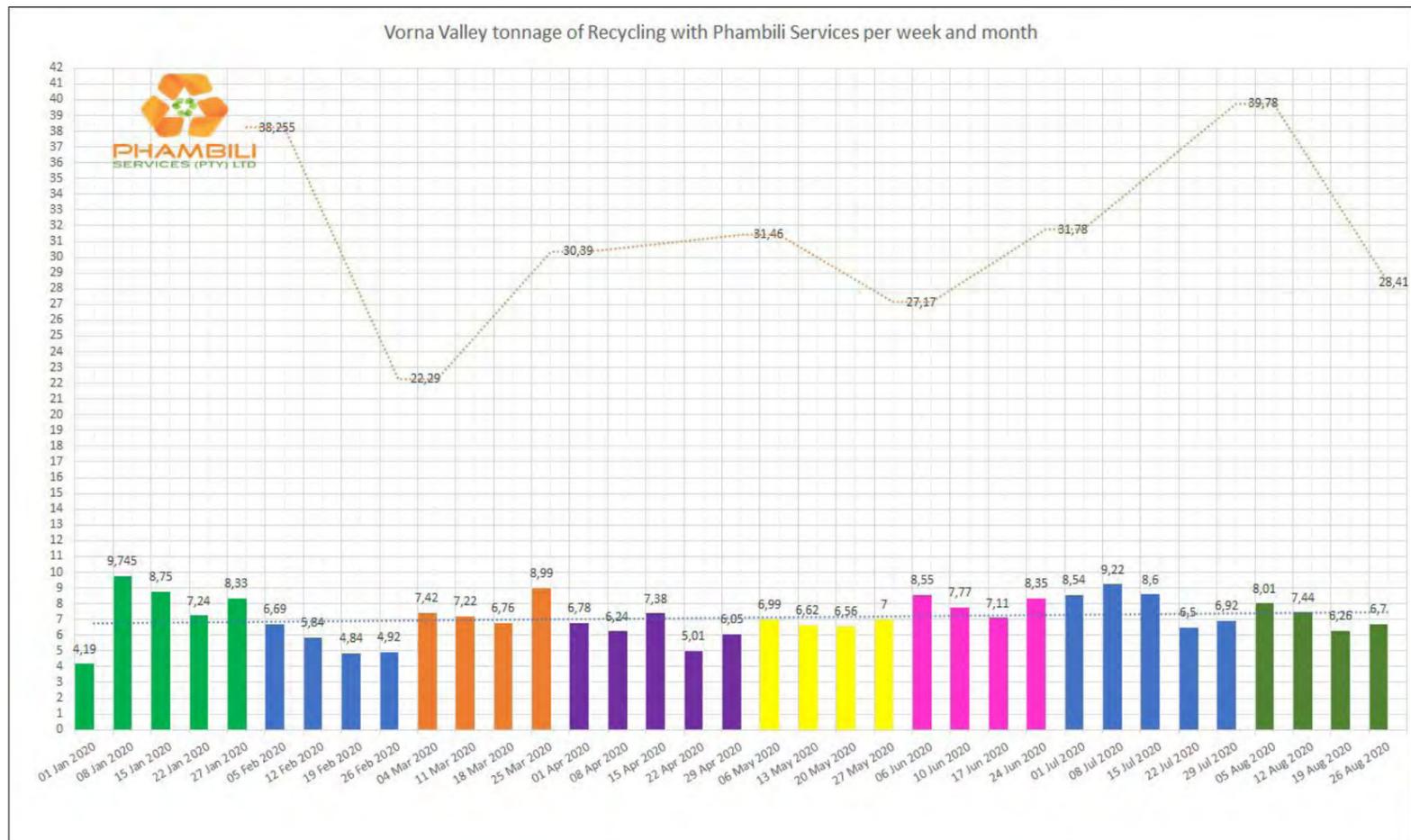
Recycling

A reminder that recycling is compulsory. Phambili Services collect recycling in Vorna Valley on behalf of Pikitup, every Wednesday. If you are not yet recycling with Phambili, please contact marianne@phambiliservices.co.za via email or via whatsapp on 082 460 8662 so that we can make the necessary arrangements.

Phambili Services supply blue bags and collect weekly. All recycling material goes into one bag. (Paper, Cardboard, Magazines & Newspapers, Plastics, Glass, Bottles, Milk and Juice Cartons, Cans, Jars).

Phambili Services now also place informal reclaimers into complexes to do the recycling on their behalf. Phambili then buys back all the recycling they collect, taking them to the depot to weigh and pay. This will hopefully take many of the informal reclaimers off the streets and afford them a monthly income.

If you would like your complex to join this project, please email your details to marianne@phambiliservices.co.za, so that Phambili can come and setup your complex with a picker to start your recycling.



Recyclables to be placed in plastic bags are:								
Paper	Cardboard	Magazines & Newspapers	Plastics	Glass	Bottles	Milk and Juice Cartons	Cans	Jars

WHAT DO YOU FLUSH DOWN YOUR TOILET??

Please **DO NOT** flush the following down your toilet or drain



Remember: ONLY FLUSH THE THREE P'S



POO **PEE** **PAPER (toilet)**

Old rags, towels, face cloths



Nappies



Hair



Ear buds



Dental floss



Wet Wipes



Sanitary towels



Masks and gloves



Tampons



Invasive Plants, Trees, Birds



/52951#tosummaryOfInvasiveness

Yellow bells *Tecoma stans* flowers NEMBA cat 1b alien invasive weed. Invasive species requiring compulsory control as part of an invasive species control programme. Remove and destroy. These plants are deemed to have such a high invasive potential that infestations can qualify to be placed under a government sponsored invasive species management programme. No permits will be issued to keep these species.

T. stans is a shrub or a small tree which can reach a height of 8 m, rarely 10 m, and with stem diameters of up to 25 cm. Plants in dense stands are usually smaller with heights of 5-6 m. It remains evergreen in moist and warmer regions but changes to deciduous in more temperate regions with a pronounced dry season (Pelton, 1964). The pinnate leaves are bright green above, paler below and can be smooth or hairy, often around the veins, depending on the region (subspecies).

The leaf size is also dependent on the variety and can be large, 100-200 mm long, pinnate with 3-17 leaflets 2.4-15 cm long, 0.8-6 cm wide, progressively larger distally (Gentry, 1992). Most leaves have 5-7 leaflets including the terminal one. Leaf margins can be sharply toothed as in *T. stans* var. *angustata* or less toothed as in the other varieties. Inflorescences are terminal or subterminal with up to 20 bright yellow showy trumpet-shaped flowers, about 50 mm long. In some varieties the corolla is slightly orange-yellow with pinkish lines in the throat. The fruit is a linear shiny capsule, 12-22 cm long and about 1 cm thick, pointed at the end. The two-valve dehiscent capsule splits open to release up to 77 (mean 42) papery-winged seeds which are primarily wind, and to a lesser extent water, dispersed.

From: https://en.wikipedia.org/wiki/Tecoma_stans and <https://www.cabi.org/isc/datasheet>

Tecoma stans
(yellow bells)



The morphology of *S. mauritianum* has been described by several authors (Symon, 1981; Hinze, 1985; Lorenzi, 1991; Kissmann and Groth, 1997; Henderson, 2001). The plant is a shrub or small tree 2-4 m (up to 12 m) tall, branched above to form a rounded canopy. It is spineless and all parts (except older stems) are densely pubescent with sessile to long-stalked stellate hairs (trichomes), which are loose and floccose on young growth. The leaves are simple, alternate and elliptic and are more densely trichomate (and hence paler) on the lower surfaces. Leaves are up to 300 mm long and 120 mm wide on young vigorous growth, but are usually around 180 mm long and 70 mm wide on mature stems. The leaf margin is entire, the apex acuminate and the base cuneate and often oblique. The petioles are 30-90 mm long, each with 1-2 smaller auriculate leaves in the axils. These auriculate leaves are sessile, rounded, and sometimes absent from weak or distal shoots. When crushed, leaves produce an odour similar to that of diesel fuel. The flowers are perfect, actinomorphic and numerous in branched corymbs. The peduncles are up to 150 mm long to the first fork, with the pedicels 2-3 mm long. The calyx tube is short (2-3 mm long), while the lobes are narrowly triangular and 2-3 mm long. The corolla has a lilac blue to purple colour, with a pale star-shaped area at its base, and is stellate, 15-25 mm in diameter. There are five stamens inserted low on the corolla tube, with the filaments around 1 mm long and the oblong anthers 2-3.5 mm long and opening by terminal pores. The ovary is densely pubescent, with the style pubescent in the lower part and 5-7 mm long, and the stigma green and terminal. The green berries ripen to a dull yellow fruit which are succulent, globose, 10-15 mm in diameter and pubescent at least in early stages. The fruit are borne in compact terminal clusters. The seeds are numerous, flattened, 1.5-2 mm long, with the testa minutely reticulate and are self-compatible.



From: <https://www.cabi.org/isc/datasheet/50533#tosummaryOfInvasiveness> and https://en.wikipedia.org/wiki/Solanum_mauritianum and https://commons.wikimedia.org/wiki/Category:Solanum_mauritianum

Solanum mauritianum
(bugweed or tobacco tree)

Advertisement Pricing

Would you like to place an ad in our monthly Newsletter?

Half Page : R400/month

Full Page : R800/month

Please contact info@vvra.co.za

Small Ad : R50/month

Small Ad : R35/month

Quarter Page : R200/month.

Small Ad : R50/month

Small Ad : R85/month

Where to log calls

All road and storm related emergencies standby team 060 960 0764 (Midrand, Ivory Park, Diepsloot, Fourways, Woodmead)		
Level 1 water restrictions will be enforced by fines to consumers who contravened the Water Services By-law and consumers are urged to report non-compliance by phoning the JMPD 24/7 hotline on 011 758 9650	For billing assistance kindly contact: 011 358 3614\011 358 3562	
Johannesburg Water		
011-375-5555 or 011-688-1400 customer@jwater.co.za	Water Burst	48 Hours
SMS 076-333-5052	No Water	1 day
Anonymous tip-offs 0800-00-25-87 anticorruption@tip-offs.com	Sewer	24 Hours
Midrand Depot 621 6th Road Erand: 011-205-9500	Meter Leak	7 Working days
	Fire Hydrant Leak	2 days
	Bees in meter box	3 days
City Power		
011-375-5555	No Power to area/property	4 Hours
086-056-2874 http://citypower.mobi	Illegal Connection	24 Hours
https://za4.forcelink.net/forcelink/customportal/cp_mdt/customerportal.html	Dangerous Situation	Immediate
Report illegal connection 080 000 2587 anticorruption@tip-offs.com	Street Light not working	2 working days
Cable Theft and illegal activities: 011 490 7553 or 0800 002 587	Meter Conversions	5 working days
Metering Queries Telephone :011 490 7484 SMS Line :44074 wmcqueries@citypower.co.za	Faulty Meter	7 working days
Pre-paid Queries: Telephone: 011 490 7484 estimations@citypower.co.za		
Johannesburg Road Agency		
Joburg connect: 086-056-2874 011-298-5000 hotline@jra.org.za https://findandfix.jra.org.za:8443/	Potholes	3 working days
Depot: 011 256 8550 6 Dale Road, corner Glen Austin Road, Midrand	Manhole Cover missing	3 days
Report faulty traffic lights on whatsapp to 082-827-8250	Blocked kerb inlet	3 days
	Road trenches	3 days
	Road Collapse/Dangerous Situation	Immediate to make road safe
	Stop/traffic signs damaged/missing	7 days
	Traffic Signals All Out	24 Hours
	Traffic Signal Flashing	24 Hours
Pikitup		
Joburg connect 086-056-2874 011-375-5555 info@pikitup.co.za joburgconnect@joburg.org.za http://www.pikitup.co.za/customer-services/	New/additional bin request	7 days
Midrand Depot: 82 Lechwe Street, Corporate Park: 087-357-1378	Animal Carcass removal	24 hours
Bulky Waste Service 087-357-1378	Cleaning of an Illegal Dumping site	7 days
Garden Site: Falcon Street, Rabie Ridge	Street cleaning, Lane flushing, Area cleaning	
Garden Site: Cedar Road, Kyalami	Bulk Waste collections	
Garden site: Dale Road, Glen Austin	Full details and Reg no. of vehicle	Photo if possible
	Illegal Dumping	
	e.g. old mattresses, old furniture, fridges etc	free-once a month
	Paper, Glass, Used car oil, Scrap metal, EWaste, Tins & Cardboard	
	Paper, plastics, boxes, cans ,ewaste & used oil	
	Paper, plastics, boxes, cans ,ewaste & used oil	
City Parks		
Joburg connect 086-056-2874 or 011 375 5555	Grass cutting in open spaces	Up to 30 days
City Parks and Zoo Switchboard: 011-712-6600 10177	Grass cutting of parks	Dependent on status of park
jcp@jhbcityparks.com or joburgconnect@joburg.org.za	Grass cutting in cemeteries	7 days
	Fallen Tree/branches	24 hours
	Pruning of Tree	30 days
Fire Department and Ambulance		
Midrand Fire Department and Ambulance 011-375-5911 10177		
South African Police Service		
Midrand Police Station: 011-347-1600	c/o Smuts Drive & Oracle Street Halfway Gardens	
Sector 2 SAPS: 071-675-6110		
Relief Commanders: 071-675-6114		
Police Emergency - 10111 gps.midrand.sc.@saps.gov.za		
Crime Stop Tip-Off 08600 10111		
Hawks Anti-Corruption Desk: 012 846 4590 CorruptionReports@saps.gov.za		
Johannesburg Metro Police Department		
011 375 5918 / 5911	Traffic Violations	Dependent on incident and resources available
JMPD 24 - hour Traffic Hotline 080-872-3342	Noise	
Illegal dumping: 082-779-1361 (Whatsapp)	Dumping	
	Motor Vehicle Accident	
	Vagrants	