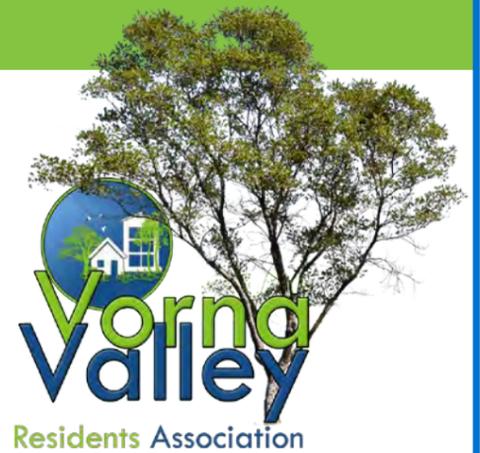


Working for you

Vorna Valley Residents Association

# Newsletter



October 2019

## VVRA Committee

- Marianne Nel - Chairperson
- Paul Veltman - Secretary
- Hein de Kock - Treasurer, Infrastructure
- Paul Veltman- Infrastructure
- Mark Straw - Illegal Signs/Greens
- Varushka Singh - Liaison



Whatsapp your details and email address to 082-460-8662 to join the VVRA council issues

**Contact details for Sector 2:**  
**Sector Commander - Sergeant Benji 082 888 7731 (Office Hours)**  
**Sector 2 Vehicle**  
**071 675 6110 (24/7)**  
**Areas:** Vorna Valley, Waterfall Park, Carlswald, Halfway Gardens, Kyalami Hills.

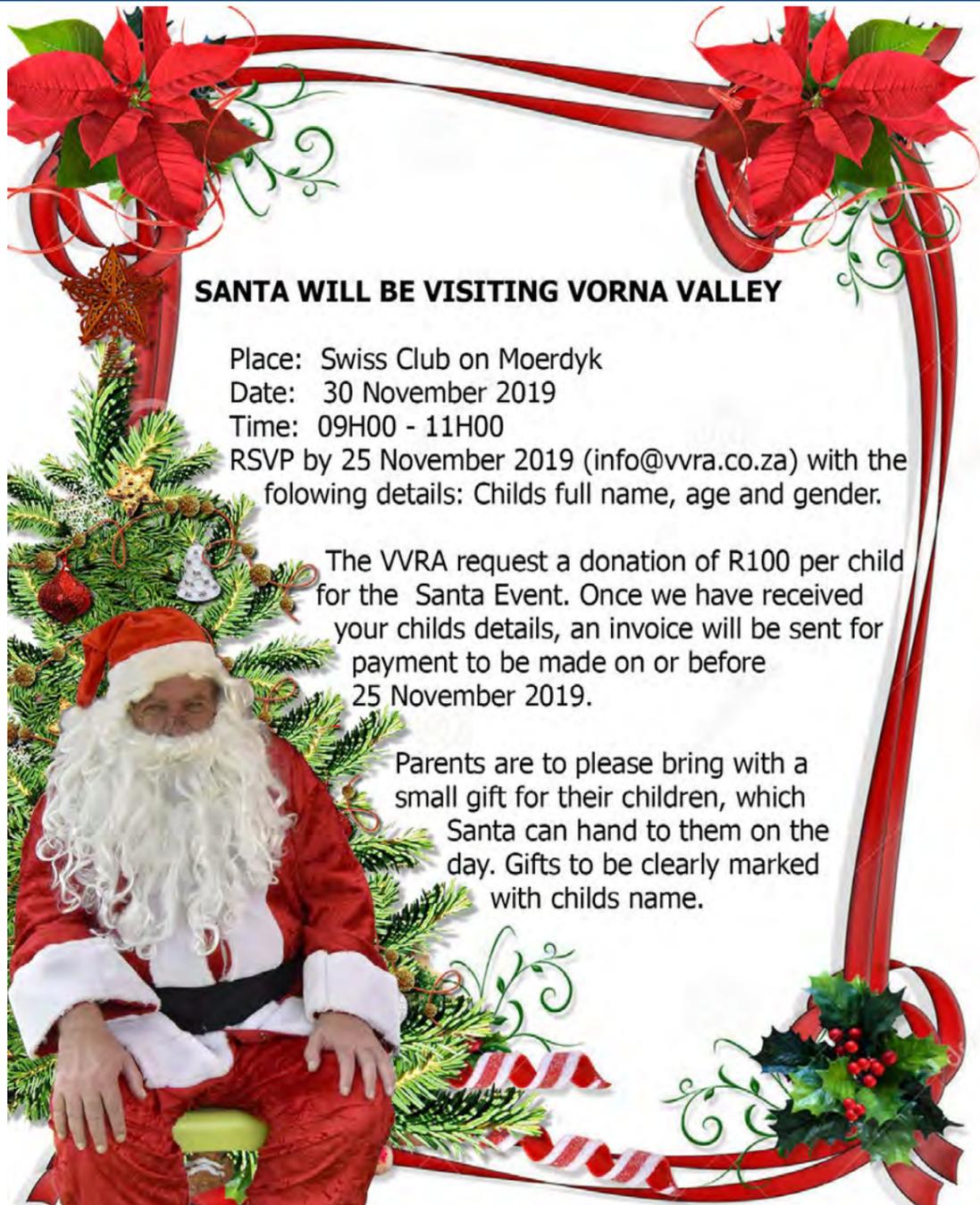


The Victim Empowerment Centre comprises of volunteer counsellors who assist victims with debriefing and trauma counselling. If you need counselling after a traumatic violent crime, please contact the VEC on 076 445 2451 to set up an appointment. All counselling is confidential and no charge!



We would like to let residents know that the **The Courier Restaurant** at the Swiss Country Club on Moerdyk Street is not just for members. Anyone can go there for a good meal. They support the VVRA and it would be wonderful if residents supported them.

Email: courier@hot.co.za  
 Cell: 082 561 0063 (Wolfgang)



## SANTA WILL BE VISITING VORNA VALLEY

Place: Swiss Club on Moerdyk  
 Date: 30 November 2019  
 Time: 09H00 - 11H00  
 RSVP by 25 November 2019 (info@vvra.co.za) with the following details: Childs full name, age and gender.

The VVRA request a donation of R100 per child for the Santa Event. Once we have received your child's details, an invoice will be sent for payment to be made on or before 25 November 2019.

Parents are to please bring with a small gift for their children, which Santa can hand to them on the day. Gifts to be clearly marked with child's name.

## Dear Vorna Valley Residents

Thankfully we have had a bit of rain which quenched Vorna Valley for a bit, and we hope to see a lot more this year.

The Vaal Dam is low and residents are urged to save water where they can please, and to abide by the water restriction mentioned below.

I would like to thank the committee members, Mark, Paul and Varushka, who looked after the groups in my 3 week absence. I am proud to have you on board.

Update on LPR cameras: JRA has approved our wayleave, thanks to all the positive feedback from residents. We will be having the kick off site meeting on 14 November 2019, and then installation will commence :)

You are cordially invited to attend the Complex Forum meeting that is scheduled for next week Wednesday 13th November 2019 at 12:00. Venue: Midrand Fire Station. Crime in complexes is on the rise, feedback and plan of action with the community will be workshopped. Reason for the meeting is about crime that is getting out of hand in our complexes.

Your attendance will be highly appreciated.  
 Kind regards Sgt Tlamela (Midrand SAPS PRO)

# Harcourts

**Wendy Redl**  
Property Specialist

T 011 206 5900 C 082 451 8365  
 E wendy.redl@harcourts.co.za  
 harcourtsmidrand.co.za

Here we are.  
 With you all the way.

**Harcourts Midrand**

TFT House Challenger Avenue, International  
 Business Gateway, New Road, Midrand, 1685





Watering of gardens is **NOT** allowed between 6am and 6pm in summer months (1 Sept to 31 March) and furthermore, all consumers are prohibited from using a hose-pipe to clean paved areas, wash cars, roofs and driveways with municipal water.



We urge resident to report the illegal use of water, be it a resident or a developer to the number or email given in this notice.

If we do not use water sparingly, we may go to level 2 water restrictions. It is everyone's duty to help save water and or to report it.

Please also report water leaks, burst pipes and blocked sewerage as soon as possible.

# ATTENTION! Joburg Residents

To report all water bylaws infringement  
Please call JMPD on:

Telephone: 011 375 5911

Or

Email: [mukonas@joburg.org.za](mailto:mukonas@joburg.org.za)

+27 (0) 86 056 2874

+27 (0) 76 333 5052

[customer@jwater.co.za](mailto:customer@jwater.co.za)

[www.johannesburgwater.co.za](http://www.johannesburgwater.co.za)

Johannesburg Water

@JHBWater



## Illegal use of water



A water truck that comes to take water from the Vlei on le Roux has been reported several times. This water gets taken to a new development in Noordwyk according to the driver.

The VVRA have caught this truck several times and reported it. Unfortunately the previous driver seems to have been fired after he told his boss it is illegal for him to take water there.

The current driver also fears being fired if he does not do as he has been ordered to do by this developer.

Sadly many developers do this and are not being stopped and fined.

If you see this happening, please try take photos or at least, the reg. no and report it to the contact details in the JWater section above.



Major damage to road on Rudi Neitz still waiting to be repaired. (more than a year later)

JRA have fixed several major damaged roads and some potholes have been fixed.

Most stormwater drains are still blocked after being reported several time.

## Illegal Dumping

JOHANNESBURG - The fine for illegal dumping has gone up from R3,000 per vehicle to R20,000.

Authorities in Johannesburg say they are clamping down on those contravening by-laws.

"We have a really big problem with illegal dumping in the City. We know important areas, to us, for instance near the FNB stadium, it has become a really big problem, with rubble being dumped.

"Hence the City has taken a tough stance against illegal dumping", said JMPD spokesperson Wayne Minnaar.

Minnaar adds that it is difficult to police illegal dumping because it usually happens in remote areas.

"We now have a 24-hour hotline available, where people can report illegal dumping. We also have a Whatsapp number, so if you do see an offender and can take a picture of the offender, especially the number plate, so that we have it on record."

"Trees are poems that the earth writes upon the sky."  
- Khalil Gibran, Sand and Foam

WHAT IS YOUR HOME WORTH?

PLATINUM residential

083 578 3512

083 651 8888



The Johannesburg Metropolitan Police Department (JMPD) has introduced a WhatsApp-based hotline to report reckless and negligent driving behaviour, as well as by-law infringements across the City of Johannesburg.

Dubbed "Buya Mthetho", which means bring back the law, the hotline allows residents to upload footage of infringements via WhatsApp, after which the JMPD will follow up and take the necessary action.

The reckless driving hotline WhatsApp number is 081 410 6338, and to report incidents, residents should follow these steps:

Take a clear photo or video of the subject of complaint with registration number of the vehicle and other relevant information.

Upload to the hotline with a short description, including date, time and location of the incident.

Provide name and contact details, which will be kept anonymous.

The department explains:

"The photo or video must have been taken by the complainant themselves,

and not forward photos or clips taken by a third-party or downloaded from other sources. The complainant must also be able and willing to testify against the offender if required in terms of the legal process. Once the complaint is received, JMPD will analyse the evidence and deal with it accordingly, including submission of the complaint to the National Prosecuting Authority for prosecution."

According to JMPD, voice complaints for reckless driving can still be reported on 011 375 5911 / 081 410 6338

<https://twitter.com/hashtag/BuyaMthetholt> is also illegal to park trucks on pavements. Residents are urged to report such cases to JMPD immediately on 011 375 5911 and make sure you get a ref no.

**If you see anyone driving badly in Joburg, take a video or picture and send it via Whatsapp to JMPD reckless driving hotline 081 410 6338 with details of where, when and what.**

We would like to thank Inspector Singh for assisting in having the trucks that park on pavements in Vlei View and race down the streets, removed from the area.

### Fire Engines update



Michael Sun is with Councillor Carlos Da Rocha and 6 others.

31 October at 15:03

We are at Modderfontein to inspect the production progress of Joburg's new fire appliances/engines.

Mayor Herman Mashaba will take delivery of another 5 new vehicles next week.

City of Joburg Joburg Public Safety City of Joburg EMS

From Facebook.



### Illegal advertising



Mark, a committee member, continues the fight against illegal advertising in Vorna Valley.

Many illegal ads get taken down and taken to JMPD.

Developers, schools, and businesses alike, often put up illegal signs without permission from council. This has to stop!!!!



City Parks has started pruning trees in our area. Residents sent through addresses where trees need attention, which City Parks will attend to over the next few weeks.

The Vlei area opposite Middy's Mall has also been cleared and

invasives tree have been addressed.

No update on the Vlei rehabilitation as yet.



Netcare911

20 October at 14:26 ·

Gauteng: At 19H13 Saturday night Netcare 911 responded to reports of a collision on the Canart Road in Kayalami Hills Midrand.

Reports from the scene indicate that the driver of a light motor vehicle lost control resulting in a collision with a wall.

As per those on scene an adult female with two young children was allegedly transported to hospital prior to the arrival of EMS.

An Adult male attended to by officials on scene.

Circumstances leading up to the collision will be investigated by the relevant authorities who were on scene.



Vorna Valley Specialist

**Rickus Bouwer**

082 520 3737

rickus@firzt.co.za

www.firzt.co.za





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City of Johannesburg was hacked on Thursday, 24 October.

This left residents not being able to log calls, pay accounts, contact the city's call centre or customer services, etc. Their website, e-services, and billing system were shut down as a precautionary measure.

City of Joburg is working to get systems up and running again.

Power issues can be logged on [www.citypower.co.za](http://www.citypower.co.za) and water or sewerage issues can be logged with [customer@jwater.co.za](mailto:customer@jwater.co.za)



October saw its fair share of power issues and load shedding. Several illegal connections were also reported.

City Power street lights department are doing the best to resolve all street light issues.

### Illegal use of water



A water truck that comes to take water from the Vlei on le Roux has been reported several times. This water gets taken to a new development in Noordwyk according to the driver.

The VVRA have caught this truck several times and reported it. Unfortunately the previous driver seems to have been fired after he told his boss it is illegal for him to take water there.

The current driver also fears being fired if he does not do as he has been ordered to do by this developer.



Sadly many developers do this and are not being stopped and fined.

If you see this happening, please try take photos or at least, the reg. no and report it to the contact details in the JWater section

“The earth will not continue to offer its harvest, except with faithful stewardship. We cannot say we love the land and then take steps to destroy it for use by future generations.”

- Pope John Paul II

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## UNDERSTANDING SANITATION

Do you ever think of what happens after you flush?

“Out of sight, out of mind” is the attitude most of us have when it comes to flushing the toilet, running the dishwasher or popping the bath. But all that dirty water leaving your residence is called “wastewater” which has to end up somewhere. That “somewhere” is at the JW Wastewater Treatment Works. The JW wastewater process removes solids, dissolved solids and harmful bacteria. The treatment process last between 8 to 16 hours until water is clean enough to be used as a daily source of clean, fresh water.

Before the wastewater arrives at the treatment plant it first must travel through the pipes connected to your home, apartment, business, etc., via network, from there it enters pumping stations that “pump” the water to the next point along the way. If there are no blockages in the pipes this wastewater reaches the treatment plant.

Sewer backups can cause damage to homes, health hazards and threaten the environment. Sewer pipes blocked by grease are an increasing common cause of overflows.

What is the problem and how am I affected?

Sometimes there are blockages in the collection pipes or pump stations. These blockages may cause sewage overflows and back-ups in your home, your neighbour’s home, on public property and just about wherever water can find a way out.

Some of these sewer overflows and back-ups occur because of system failures. Sometime blockages can be attributed to improper disposal of personal items, such as diapers, feminine hygiene products, grease and fat from cooking, towels, rags, etc. into the sewer system. Everything you flush down your toilet, ends up at the treatment works (though, not in its original form).

For instance, suppose you accidentally flush a s down something in your toilet. If it doesn’t block your system and manages to move through your pipes it eventually ends up at the treatment works where it has joined hundreds of other items that block up the pumps and prevent them from working properly.

How much waste really ends up in the system?

JW’s sewer system is not designed to collect garbage. Human waste and toilet tissue are the only products the wastewater system was designed to handle. As our customers this affects you because continued use of our sewer system as a trash can contributes to system failures, added stress and wear, and increased operation and maintenance costs.

How can you help?

Customers are urged to all contribute by maintaining our infrastructure.

Please ensure that you do not flush the following items in your toilet:

**Nappies, Food, Garbage, Hair, Personal hygiene products, Toys, Paper towels, Toothbrushes, Baby/Cleaning wipes,**  
**With everyone’s help JW can limit the number of sewer overflows due to blockages in the system thereby eliminating the need for costly clean-ups and possible contamination of our rivers/dams and endangerment of public health.**  
**If you would like more information, a tour to JW Wastewater treatment works, please contact at (011) 688 1400**

Remember, prevention is key. Keep your pipes and drains clean.



Pikitup the waste management company of the City of Johannesburg has addressed the bin shortage issue and advises residents whose bins are damaged or stolen to apply for replacements.

Pikitup has stockpiled a significant number of bins and residents who need their bins to be replaced must follow a certain process in order to have their bins replaced. The process is in line with Pikitup’s bin management policy and this is what is required when making an application for a new bin:

### **1. What to do if your bin has been stolen**

Report your bin as stolen at a police station nearest to your place of residence, obtain a case number and have your municipal account ready before calling the City’s Call Centre to make an application for a bin replacement. This process applies to domestic as well as business customers

### **2. What to do if your bin is damaged**

Report the damaged bin through the City’s Call Centre number and also be in possession of your account number when applying for your bin to be replaced

### **3. What to do when requesting for an additional bin**

Call the City’s Call Centre number and remember to have your account available and a reference number will be issued to you which will be used to issue an additional bin. However in such incidences residents will be required to pay for the cost of the additional bins.

The reference number will then be referred to a Pikitup official who will attend to a customer’s request. Customers’ should always sign the bin delivery document as proof that they have received the bin.

Residents and business should also note that no bin request will be processed without a reference number. Furthermore, in terms of Pikitup’s bin management policy, a damaged bin will be replaced at no cost to the customer but lost or stolen bins will only be replaced for free once in a bins’ useful life. The current useful life span of a bin is eight (8) years.

### **In relation to sectional title properties,**

Pikitup will provide bins equal to the lower number of units in the complex or bins equal to the space available to store bins in such properties. Residents living in such properties should note that only the property owner or the managing agent may apply for a bin on their behalf.

In the event, tenants would like to make applications for bins, their applications will only be entertained once they have a letter of authority from the owner or the managing agent of the property.

Pikitup appeals to residents to immediately place their bins inside their properties after the bins have been emptied to prevent criminal elements from stealing their bins.

The City of Johannesburg Call Centre number: 011 375 5555 or 086 0562874 and press option 4 for Pikitup.

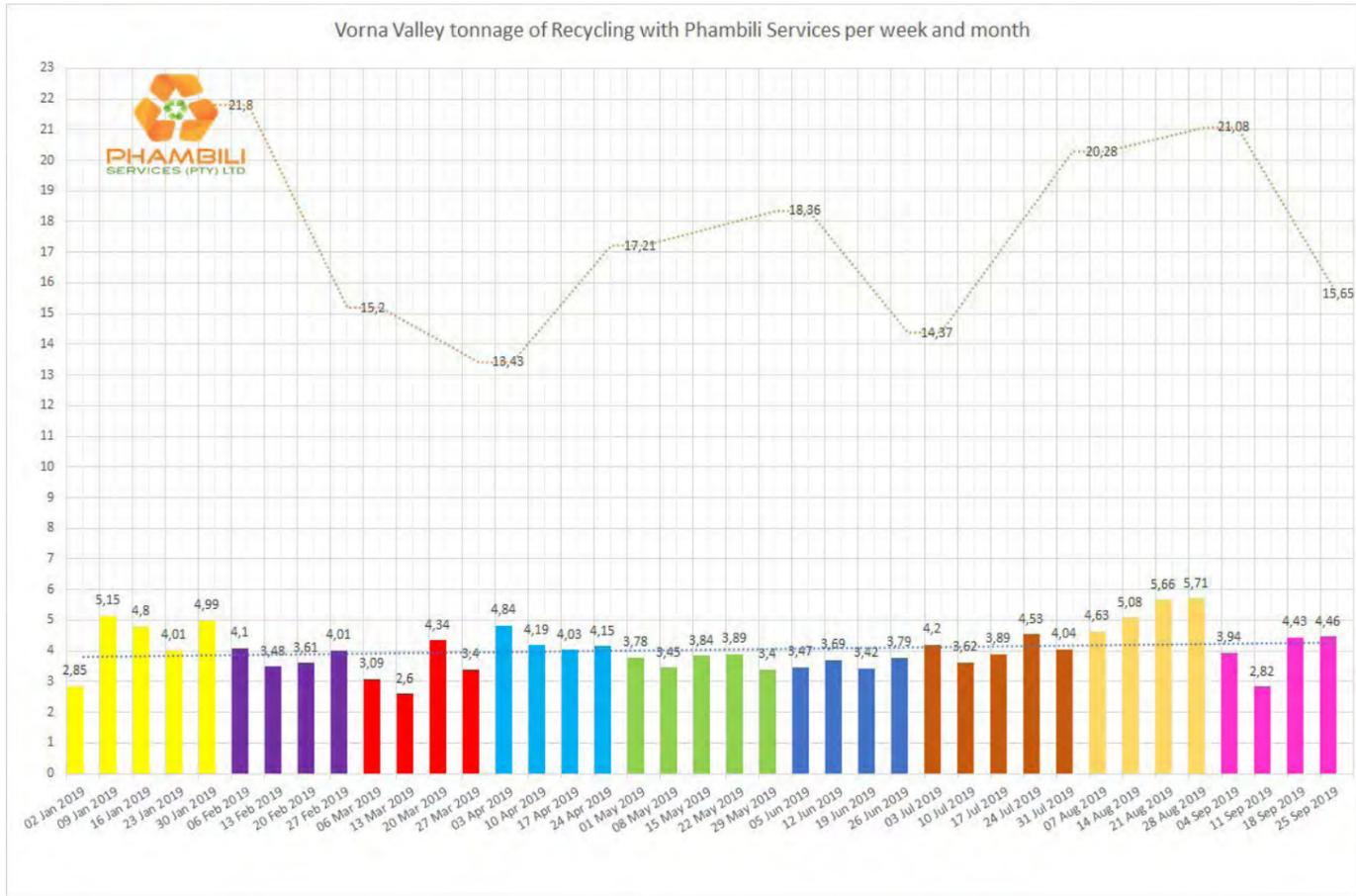
For more information contact:

Pikitup spokesperson

Muzi Mkhwanazi

087 357 1116

071 312 7757



**Please Don't Forget To Recycle With Phambili Services Each Wednesday Of The Month.**

**Recycling is Compulsory**



**Separation@Source is coming to your area**

**What is Separation@Source?**

Separation@Source means separating and placing your recyclable material into the refuse bag provided and placing non-recyclable waste into the black wheelie bin.

**Recyclables to be placed in plastic bags are:**

Paper	Cardboard	Magazines & Newspapers	Plastics	Glass	Bottles	Milk and Juice Cartons	Cans	Jars
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TOGETHER WE CAN MAKE A DIFFERENCE  
[www.pikitup.co.za](http://www.pikitup.co.za) or call 0860 JOBURG (0860 562 874)  
 or [www.phambiliservices.co.za](http://www.phambiliservices.co.za) or 0861 767 666

An initiative brought to you by



A reminder that recycling is compulsory. Phambili Services collect recycling in Vorna Valley on behalf of Pikitup, every Wednesday.

If you are not yet recycling with Phambili, please contact [marianne@phambiliservices.co.za](mailto:marianne@phambiliservices.co.za) via email or via whatsapp on 082 460 8662 so that we can make the necessary arrangements.

Phambili Services supply blue bags and collect weekly.

All recycling material goes into one bag. (Paper, Cardboard, Magazines & Newspapers, Plastics, Glass, Bottles, Milk and Juice Cartons, Cans, Jars.

Phambili Services now also place informal reclaimers into complexes to do the recycling on their behalf. Phambili then buys back all the recycling they collect, taking them to the depot to weigh and pay.

This will hopefully take many of the informal reclaimers off the streets and afford them a monthly income.

If you would like your complex to join this project, please email your details to [marianne@phambiliservices.co.za](mailto:marianne@phambiliservices.co.za), so that Phambili can come and setup your complex for an informal reclaimer to start your recycling.

**Each house and complex gets given Phambili blue bags for recycling. We kindly request that residents please use these bags for recycling ONLY and not for other waste or garden waste.**

*"If you want grown-ups to recycle, just tell their kids the importance of recycling, and they'll be all over it."*

- Bill Nye

**Would you like to place an ad in our monthly Newsletter?**

**Half Page : R400/month**

**Full Page : R800/month**

**Please contact [info@vvra.co.za](mailto:info@vvra.co.za)**

**Small Ad : R50/month**

**Small Ad : R35/month**

**Quarter Page : R200/month.**

**Small Ad : R50/month**

**Small Ad : R85/month**