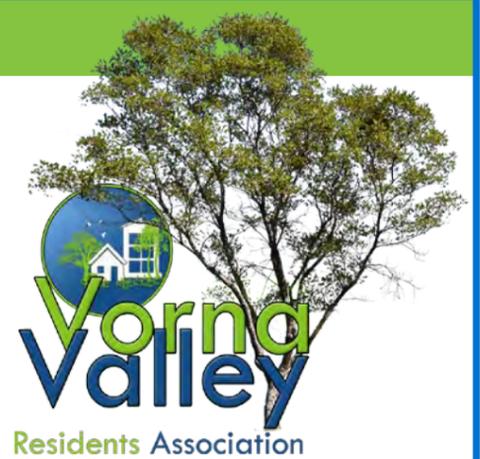


Working for you

Vorna Valley Residents Association



Newsletter



November 2019

VVRA Committee

- Marianne Nel - Chairperson
- Paul Veltman - Secretary, Infrastructure
- Hein de Kock - Treasurer, Infrastructure
- Mark Straw - Illegal Signs/Greens
- Varushka Singh - Liaison

Facebook Twitter Email Website



Whatsapp your details and email address to 082-460-8662 to join the VVRA council issues

Contact details for Sector 2:

Sector Commander - Sergeant Benji 082 888 7731 (Office Hours)
Sector 2 Vehicle 071 675 6110 (24/7)

Areas: Vorna Valley, Waterfall Park, Carlswald, Halfway Gardens, Kyalami Hills.



VICTIM EMPOWERMENT
076 445 2451

The Victim Empowerment Centre comprises of volunteer counsellors who assist victims with debriefing and trauma counselling. If you need counselling after a traumatic violent crime, please contact the VEC on 076 445 2451 to set up an appointment. All counselling is confidential and no charge!



We would like to let residents know that the **The Courier Restaurant** at the Swiss Country Club on Moerdyk Street is not just for members. Anyone can go there for a good meal. They support the VVRA and it would be wonderful if residents supported them.

Email: courier@hot.co.za
Cell: 082 561 0063 (Wolfgang)



Vorna Valley Specialist

Rickus Bouwer
082 520 3737
rickus@firzt.co.za
www.firzt.co.za



Tactical Guarding



Swiss Country Club
JOHANNESBURG



Dear Vorna Valley Residents

Thank you to our sponsors for helping make the Santa day a success and a big thank you the Cathy and Crystale Veltman and Paul and Louise Mann for all their assistance in making it a success. Thank you also goes to Wolfgang and his team for making food for the hungry people and for allowing us to use his jumping castle at last minute notice.

- Firzt : Candy Floss man
- Hawkeye: Face Painter and Balloon man
- Vorna Valley SPAR: Sweet parcels for the children

- Platinum: Face Painter
- AV Unlimited: Sound and music

We wish each and every Resident a safe festive season, and a Happy Christmas!!



Harcourts

Wendy Redl
Property Specialist

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E wendy.redl@harcourts.co.za
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TERMS AND CONDITIONS APPLY*

Dear Vorna Valley residents. (14 November at 13:38)

On Tuesday early morning we got a call from JRA, as cllr Deppe requested a copy of our wayleave application, especially the public participation documents. We had made JRA sign a letter to protect the name and address lists, which we had to submit to prove public participation, to protect our residents privacy.



Our wayleave, containing all the requirement as per JRA legal and JRA, was approved by JRA on 23 September 2019, and 7 weeks and a day later, was withdrawn telephonically. From the information received the wayleave was canceled by MMC Nonhlanhla Makhubu for roads and transportation, after alleged objection from the cllr that public participation must be done door to door, or with public meetings. We requested written confirmation of this decision.

The site meeting to be held on Thursday had to be canceled, contracts had to be put on hold, monies had already been paid, and people had been appointed to do the work, leaving the project in limbo.

As more info becomes available, we will update all our residents.



History:

In 2016 the VVRA started investigating getting fibre into Vorna Valley. One of the goals was to get cameras up. At the AGM, on 17 Aug 2016, Link Africa was thanked for putting in the fibre network.

At the 16 Aug 2017 AGM, it was announced that the camera project and fundraising had started. Information was continually put on social media, whatsapp, and VVRA newsletters. Research was done, meetings held, and the way forward plotted. The one mandate received was that we had to find a secure provider that would only use the data for crime prevention and not sell it on to just anyone. This was a major limitation. Fundraising was another major obstacle. We tried to partner with other community organizations to do fundraising and public participation. This however did not deliver.

At the AGM on 21 Aug 2018, the camera project was again highlighted. Finally in 2019, the VVRA had a breakthrough with funding. Then they started with the council formalities. Only to be told wayleaves for camera projects where on hold.

6 June 2019 we put out an online survey for public participation on social media, whatsapp, newsletters and get a 99% "yes" for LPR cameras. At the VVRA AGM on 21 Aug 2019, the camera project public meeting was held and the public was informed and all questions answered. The invite to the AGM was in the Midrand reporter of 9 Aug 2019, emailed to +- 3000 residents, on social media and on all the Vorna Valley whatsapp groups (2106 residents). 39 People attended of which only 1 person was against the cameras.

Once council was able to advise us as to the requirements for our application, we submitted our application following their guidelines.

UPDATE: The kickoff meeting will happen this week and the LPR project will commence. No one from council came back with a written cancellation so it is full steam ahead.



If there are any Electricians who would be willing to assist with connecting the power with a certificate, please do contact Marianne 082 460 8662 or on email : info@vvra.co.za.

Let's make this happen :)

WHAT IS YOUR HOME WORTH

PLATINUM residential





Happy Holidays



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Fire Engines update



Michael Sun is with Leah Knott and 8 others. 27 November at 20:05

Progress update on #JoburgFireEngines

Assembly progress is still on track and the fire engines are taking shape, we should received another batch of delivery next week.

We are getting there !

From Facebook.



Thank you once again to APSS Trading for fixing a broken fence in the Vorna Valley Vlei. Much appreciated



APSS logo and contact information: GATE & GARAGE DOOR AUTOMATION, ACCESS CONTROL & INTERCOM SYSTEMS, etc.



Vorna Valley Specialist

Rickus Bouwer

082 520 3737
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The Johannesburg Metropolitan Police Department (JMPD) has introduced a WhatsApp-based hotline to report reckless and negligent driving behaviour, as well as by-law infringements across the City of Johannesburg.

Dubbed "Buya Mthetho", which means bring back the law, the hotline allows residents to upload footage of infringements via WhatsApp, after which the JMPD will follow up and take the necessary action.

The reckless driving hotline WhatsApp number is 081 410 6338, and to report incidents, residents should follow these steps:

- Take a clear photo or video of the subject of complaint with registration number of the vehicle and other relevant information.
- Upload to the hotline with a short description, including date, time and location of the incident.
- Provide name and contact details, which will be kept anonymous.

The department explains:

"The photo or video must have been taken by the complainant themselves,

and not forward photos or clips taken by a third-party or downloaded from other sources. The complainant must also be able and willing to testify against the offender if required in terms of the legal process. Once the complaint is received, JMPD will analyse the evidence and deal with it accordingly, including submission of the complaint to the National Prosecuting Authority for prosecution."

According to JMPD, voice complaints for reckless driving can still to be reported on 011 375 5911 / 081 410 6338

<https://twitter.com/hashtag/BuyaMthetho> is also illegal to park trucks on pavements. Residents are urged to report such cases to JMPD immediately on 011 375 5911 and make sure you get a ref no.

If you see anyone driving badly in Joburg, take a video or picture and send it via Whatsapp to JMPD reckless driving hotline 081 410 6338 with details of where, when and what.

We would like to thank Inspector Singh for assisting in having the trucks that park on pavements in Vlei View and race down the streets, removed from the area.

Please Don't Forget To Recycle With Phambili Services Each Wednesday Of The Month. No collections will be done on 25 & 26 December nor 1 January 2020



Recycling is Compulsory



Separation@Source is coming to your area

What is Separation@Source?

Separation@Source means separating and placing your recyclable material into the refuse bag provided and placing non-recyclable waste into the black wheelie bin.

Recyclables to be placed in plastic bags are:

Paper	Cardboard	Magazines & Newspapers	Plastics	Glass	Bottles	Milk and Juice Cartons	Cans	Jars
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A reminder that recycling is compulsory. Phambili Services collect recycling in Vorna Valley on behalf of Pikitup, every Wednesday.

If you are not yet recycling with Phambili, please contact marianne@phambiliservices.co.za via email or via whatsapp on 082 460 8662 so that we can make the necessary arrangements.

Phambili Services supply blue bags and collect weekly.

All recycling material goes into one bag. (Paper, Cardboard, Magazines & Newspapers, Plastics, Glass, Bottles, Milk and Juice Cartons, Cans, Jars.

Phambili Services now also place informal reclaimers into complexes to do the recycling on their behalf. Phambili then buys back all the recycling they collect, taking them to the depot to weigh and pay.

This will hopefully take many of the informal reclaimers off the streets and afford them a monthly income.

If you would like your complex to join this project, please email your details to marianne@phambiliservices.co.za, so that Phambili can come and setup your complex for an informal reclaimer to start your recycling.



www.pikitup.co.za or call 0860 JOBURG (0860 562 874) or www.phambiliservices.co.za or 0861 767 666

An initiative brought to you by



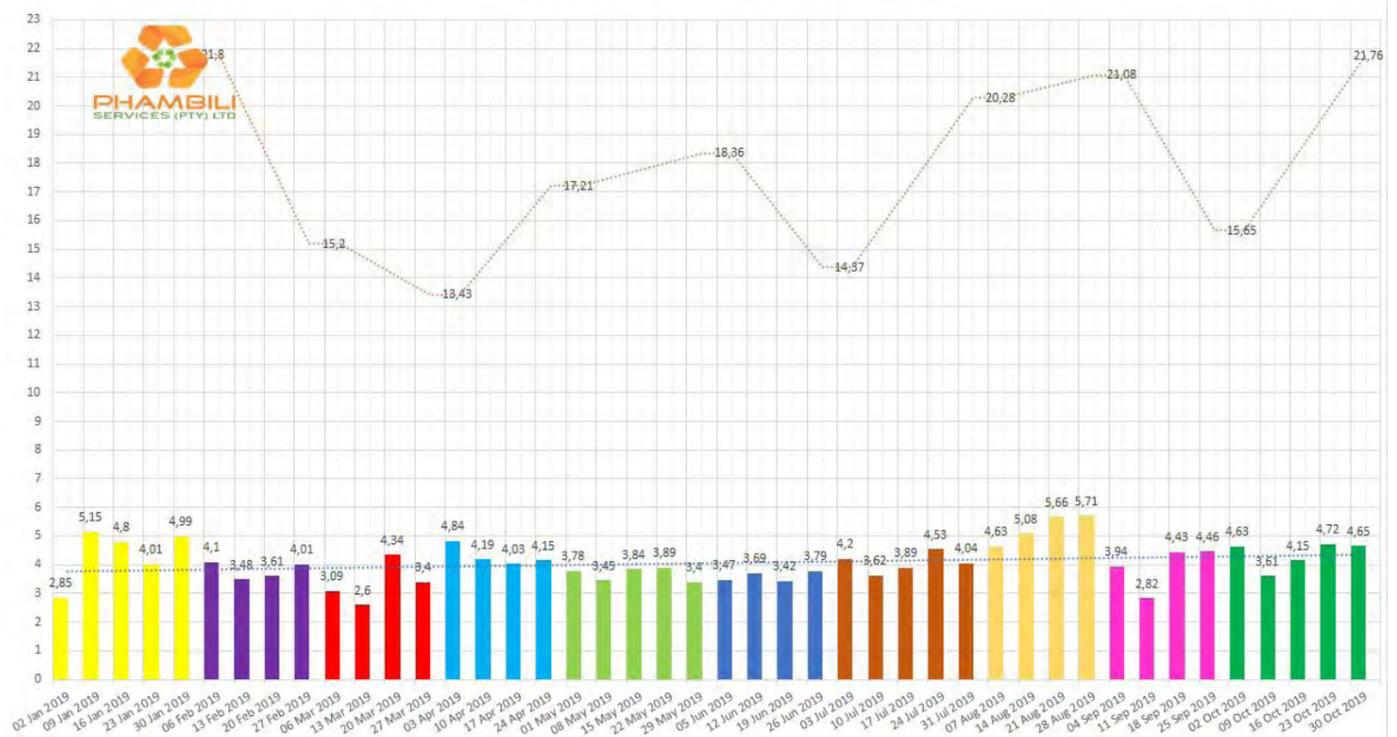
Each house and complex unit gets given blue bags for recycling. We kindly request that residents please use these bags for recycling ONLY and not for other waste or garden waste.

"If you want grown-ups to recycle, just tell their kids the importance of recycling, and they'll be all over it."

- Bill Nye



Vorna Valley tonnage of Recycling with Phambili Services per week and month



What is happening in Vorna Valley



CITY POWER:

This issue with open and broken boxes was taken up with City Power years ago, and the VVRA is still pursuing them to resolve this issue. Sadly there are many factors that contribute to this issue and City Power are trying their best to assist. Issues such as:

1. Meter readers with no or incorrect keys break open boxes to do readings.
2. The correct key is not available
3. When a resident is without power due to a trip etc, and the contractor is unable to open the box due to the issues with them, to be able to get the resident back on power, the box is broken open. We appreciate this, but it leaves the boxes open thereafter.
4. Lack of interest from the contractor that has to repair or fix the boxes.
5. When there is a faulty cable, City Power by pass the power to that house, so as not to leave that resident without power too long, and then come to repair the faulty cable as soon as possible

One has to remember that the Midrand Depot do what they can with what they have, and fact is, they try their utmost to resolve issues as soon as possible. Often issues arise from illegal connections which then also affects neighbours on the same box, as some of you have witnessed.

Complex Forum Meeting



SAPS request that when entering a complex, they should not be hindered in going in to do their work. Guard should report this to their control room, who can then verify this. SAPS must identify themselves and where possible give documentation as to why they need to enter the complex. If you are not sure, you can call SAPS on 011 347 1600/26 to verify if it is a legal visit to the complex.

Please do not employ undocumented people. Always make sure they have proof of who they are. This document can be vetted with SAPS.

Complexes are welcome to email criminal activity to midrand.communication@saps.gov.za and also copies of identification documents of people that they need to have vetted.

The past month there were 7 crimes committed in complexes:

- 6 House Break-ins (Electronics)
- 1 Theft out of motor vehicle (Wheels, speakers)
- There was one false case opened.

The next Complex Forum Meeting will be on 15 January 2020, 12h00, at the Midrand Fire Station. All complexes welcome.

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UNDERSTANDING SANITATION

Do you ever think of what happens after you flush?

“Out of sight, out of mind” is the attitude most of us have when it comes to flushing the toilet, running the dishwasher or popping the bath. But all that dirty water leaving your residence is called “wastewater” which has to end up somewhere. That “somewhere” is at the JW Wastewater Treatment Works. The JW wastewater process removes solids, dissolved solids and harmful bacteria. The treatment process last between 8 to 16 hours until water is clean enough to be used as a daily source of clean, fresh water.

Before the wastewater arrives at the treatment plant it first must travel through the pipes connected to your home, apartment, business, etc., via network, from there it enters pumping stations that “pump” the water to the next point along the way. If there are no blockages in the pipes this wastewater reaches the treatment plant.

Sewer backups can cause damage to homes, health hazards and threaten the environment. Sewer pipes blocked by grease are an increasing common cause of overflows.

What is the problem and how am I affected?

Sometimes there are blockages in the collection pipes or pump stations. These blockages may cause sewage overflows and back-ups in your home, your neighbour’s home, on public property and just about wherever water can find a way out.

Some of these sewer overflows and back-ups occur because of system failures. Sometime blockages can be attributed to improper disposal of personal items, such as diapers, feminine hygiene products, grease and fat from cooking, towels, rags, etc. into the sewer system. Everything you flush down your toilet, ends up at the treatment works (though, not in its original form).

For instance, suppose you accidentally flush a s down something in your toilet. If it doesn’t block your system and manages to move through your pipes it eventually ends up at the treatment works where it has joined hundreds of other items that block up the pumps and prevent them from working properly.

How much waste really ends up in the system?

JW’s sewer system is not designed to collect garbage. Human waste and toilet tissue are the only products the wastewater system was designed to handle. As our customers this affects you because continued use of our sewer system as a trash can contributes to system failures, added stress and wear, and increased operation and maintenance costs.

How can you help?

Customers are urged to all contribute by maintaining our infrastructure. Please ensure that you do not flush the following items in your toilet:

Nappies, Food, Garbage, Hair, Personal hygiene products, Toys, Paper towels, Toothbrushes, Baby/Cleaning wipes,
With everyone’s help JW can limit the number of sewer overflows due to blockages in the system thereby eliminating the need for costly clean-ups and possible contamination of our rivers/dams and endangerment of public health.
If you would like more information, a tour to JW Wastewater treatment works, please contact at (011) 688 1400



Remember, prevention is key. Keep your pipes and drains clean.



Pikitup the waste management company of the City of Johannesburg has addressed the bin shortage issue and advises residents whose bins are damaged or stolen to apply for replacements.

Pikitup has stockpiled a significant number of bins and residents who need their bins to be replaced must follow a certain process in order to have their bins replaced. The process is in line with Pikitup’s bin management policy and this is what is required when making an application for a new bin:

1. What to do if your bin has been stolen

Report your bin as stolen at a police station nearest to your place of residence, obtain a case number and have your municipal account ready before calling the City’s Call Centre to make an application for a bin replacement. This process applies to domestic as well as business customers

2. What to do if your bin is damaged

Report the damaged bin through the City’s Call Centre number and also be in possession of your account number when applying for your bin to be replaced

3. What to do when requesting for an additional bin

Call the City’s Call Centre number and remember to have your account available and a reference number will be issued to you which will be used to issue an additional bin. However in such incidences residents will be required to pay for the cost of the additional bins.

The reference number will then be referred to a Pikitup official who will attend to a customer’s request. Customers’ should always sign the bin delivery document as proof that they have received the bin.

Residents and business should also note that no bin request will be processed without a reference number. Furthermore, in terms of Pikitup’s bin management policy, a damaged bin will be replaced at no cost to the customer but lost or stolen bins will only be replaced for free once in a bins’ useful life. The current useful life span of a bin is eight (8) years.

In relation to sectional title properties,

Pikitup will provide bins equal to the lower number of units in the complex or bins equal to the space available to store bins in such properties. Residents living in such properties should note that only the property owner or the managing agent may apply for a bin on their behalf.

In the event, tenants would like to make applications for bins, their applications will only be entertained once they have a letter of authority from the owner or the managing agent of the property.

Pikitup appeals to residents to immediately place their bins inside their properties after the bins have been emptied to prevent criminal elements from stealing their bins.

The City of Johannesburg Call Centre number: 011 375 5555 or 086 0562874 and press option 4 for Pikitup.

For more information contact:

Pikitup spokesperson

Muzi Mkhwanazi

087 357 1116

071 312 7757



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